

How Pioneer Prep moved away from staffing agencies to find new subs

The challenge: when staffing agencies can't find enough subs

After having to split students into other classrooms as a result of unfilled teacher vacancies, Pioneer Preparatory School knew that traditional staffing agencies weren't meeting their needs.

They not only needed help filling absences quickly, but they also needed assistance recruiting, vetting, and supporting a large group of quality substitute teachers.

"We decided to partner with Swing based on the new approach to filling substitutes that the company utilizes that allows Pioneer to fill openings quicker and with higher-quality candidates," says Laura Wilson, Pioneer Prep Director.



- Serves 623 students in grades K-6 in Phoenix, AZ
- Its mission is to provide scholars with the knowledge and wisdom to be self-sustaining members of our society
- Filled its first teacher absence with Swing just hours after finalizing the partnership

“Swing has helped Pioneer not only fill the open positions quickly, but has provided our students with substitutes that are high-energy, compassionate, and hard-working,” Wilson says.



Filling teacher absences quickly with Swing

In contrast to software that might take weeks or even months to learn and implement, Pioneer filled its first teacher absence with Swing just hours after finalizing its partnership.

“Getting started with Swing Education was extremely easy,” Wilson says. “Within a day of signing the contract we already had a substitute position filled. The system is so user-friendly and easy to use that our teachers were able to utilize it without any formal training.”

The benefits of the right subs at the right time

The right subs at the right time — coupled with superior customer service and communication — have been a winning combination.

“Swing has helped Pioneer not only fill the open positions quickly, but has provided our students with substitutes that are high-energy, compassionate, and hard-working,” Wilson says. “They show up early in the morning, dressed professionally, and ready to provide our students with the best service possible.”

“Swing’s technology notifies us immediately when a substitute has accepted the position, as well as if the job has been re-posted,” Wilson says. “Swing has been phenomenal with their communication, and all interactions with employees from Swing have been very positive and helpful.”